Instructions for upgrading your Asiga Firmware

**Uploading firmware does not work with Internet Explorer**

**Troubleshooting:**

* If you are experiencing problems uploading the firmware, try starting a different web browser.
* You can copy the address from the default browser started by Composer to a different browser.
* For best experience, we recommend the following web browsers:
  + **Mozilla Firefox**
  + **Google Chrome**
* There is a full firmware release required as a stepping stone towards the latest version.
* **When you download the latest firmware, do not try to unzip the file… The software inside your Asiga Printer will take care of that when it upgrades.** 
  + **Unzipping the file will mess up your upgrade so just don’t do it…**
* The full firmware is needed if you are updating from a firmware older than 2012-10-11. If you are already running 2012-10-11 or later, you may download the smaller firmware.
* If you need the full firmware, follow the steps below to update first to the full firmware. After the full firmware is installed, you may proceed to update newer smaller firmware.

Steps:

1. Download the normal or full firmware as appropriate. Do not extract the ZIP file.
2. Open Composer and click File → New Build.
3. Select the target printer and click the globe icon to open the printer's web interface.
4. Click the Update Firmware tab.
5. Select the firmware you downloaded (.zip file).
6. Click Upload. Wait for upload to finish. The message ‘Firmware received successfully’ will be displayed if the upload was successful.
7. Click the Front Panel tab.
8. Navigate to the main menu.
9. Open the System menu.
10. Select Firmware Version.
11. Select Update and choose the firmware you uploaded.
12. The printer will update its firmware. If you are updating from a firmware older than 2012-10-11, please be patient as it may take 5 to 10 minutes.
13. Navigate to the main menu.
14. Select Restart to restart the printer.

**Known Issues:**

Notes:

* Some security software may incorrect identify the firmware as a trojan under the name Trojan.AutoIt or similar.  
  The firmware uses AutoIt (www.autoitscript.com) to automate some aspects of the printer.
* To ensure the firmware has not been tampered with, the firmware file is cryptographically signed.
* The printer will not accept any firmware that has been modified.